

Warranty Policy for Product sold by Teledyne GMI

-  **Please note:** This warranty policy supersedes all statements found in any documentation either on-line or provided with the equipment (including user manuals, service manuals and commercial brochures).


1. Warranty Statement

- 1.1. Teledyne GMI provide a **2 year** warranty for products listed in section 2. The warranty commences from the date of manufacture and includes defects in workmanship and materials under normal use and assuming any applicable servicing has been undertaken.
- 1.2. The warranty applies to all components and accessories supplied at the time of original sale. Consumable items are excluded.
- 1.3. Teledyne GMI's obligation under this warranty is limited to replacing or repairing (at Teledyne GMI's option) the product shown to be defective in either workmanship or materials.
- 1.4. Only Teledyne GMI personnel, or authorized Teledyne GMI agents, are permitted to perform warranty obligations. This warranty excludes defects or damage caused by any unauthorised repairs or alterations to any part of the product or accessories.
- 1.5. It is conditional that the purchaser must return any faulty product to Teledyne GMI, a Teledyne GMI authorized distributor or a Teledyne GMI authorized service centre, for assessment, before any warranty activity, including replacements, is authorized.
- 1.6. This warranty does not apply to any malfunction or damage to the product resulting from accident, alteration, misuse, or abuse.
- 1.7. The performance of rechargeable batteries can degrade over the warranty period. Teledyne GMI reserves the right to deny a warranty claim for batteries if it is determined, upon inspection, they are at their normal end of life, even if within the warranty period.

2. Products

- Gasurveyor 700, Gasurveyor 500, First Responder, Leaksurveyor
- GT, GT-Fire
- Shipsurveyor
- PS200, PS500
- Protégé SG (excluding some sensors and battery)
- BM25 (excluding sensors)
- Calibration equipment

3. Exclusions

-  The following items have individual warranty periods and are excluded from the statement specified in clause 1.1. The warranty covers defects in workmanship and materials under normal use and service.

- 3.1. **Protégé ZM** – **2 years** of operational use or **3 years** from shipment by Teledyne GMI, whichever occurs first.
- 3.2. **Protégé SG** – Battery is excluded from warranty. O₂, H₂S, CO and SO₂ sensors are included in standard **2 years** warranty. All other sensors are **1 year** from shipment date.
- 3.3. **BM25 Sensors** – **1 year** from date of manufacture.